

EXECUTIVE CHARTERS AND AIRCRAFT MANAGEMENT

# Welcome to the world of private aviation excellence.

WWW.VIHEXECUJET.COM VICTORIA INTERNATIONAL AIRPORT CYYJ



250-655-6844 CHARTER@VIH.COM

## Your experience is our business

There's private aviation and then there's VIH Execujet. We deliver an uncompromising experience that goes beyond luxury.

From Private Charters to Aircraft Management and Aircraft Maintenance, we take your greatest expectations even higher.



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**Aircraft Charter** 

**Ownership/Management** 

- **Adventure Charter**
- **Empty Legs**
- **Medical Evacuations**

**Aircraft Maintenance** 

## FAQ



To book a trip, the first step is to request a quote. Once you accept the quote and provide payment, your trip is booked and we will guide you through the process to make sure all of the details are arranged.

#### How can I pay for a trip?

We accept payment in Canadian funds via wire transfer, credit card or cheque.

#### What beverages do you have onboard?

We provide water, an assortment of popular sodas, beer, liquor, and a variety of local BC wines on our Challengers. Due to space limitations, we provide limited refreshments on the Caravan. If you have specific requests please let us know and we can accommodate.

#### How much luggage can I bring?

Inquire for details.

### What is the seating configuration in the Challenger?

You can see the seating configurations for each aircraft on the Fleet pages.

#### What time do I have to show up at the plane?

We recommend that you show up 15 minutes prior to your scheduled departure time.

#### How do empty legs work?

Sometimes a client books a trip where the aircraft must be moved when no passengers are on board. We then try to sell that empty leg and both clients meet their travel needs at a reduced cost. This system works great for our vacation travellers going back and forth to Hawaii and southern California or Arizona. See our Empty Legs page online for a current list.

#### How do shared flights work?

Sometimes a client books a trip but is only using a few seats. By offering empty seats to other clients they can share the total cost. This system works great for our vacation travellers going back and forth to Hawaii and southern California or Arizona. See our Empty Legs page for a current list.

#### How much will Canadian customs let me bring back to Canada?

For complete information, please visit the <u>Canada Border Services Agency</u>.

Note: you are allowed to bring goods into Canada in excess of your allowed exemptions you will just have to pay duty on the excess.

### What do you mean by being "Carbon Neutral"?

We are proud to announce that VIH Execujet recently took an important step on our path towards reducing our carbon footprint and supporting a cleaner future. As of 2022, we have partnered with Less Emissions, a <u>Bullfrog Power</u> company, to support Canadian offset projects and offset emissions from our charter fleet. Less is an offset provider that helps individuals and organizations mitigate carbon emissions quickly and effectively. Less is ranked as the highest quality offset provider by the <u>David Suzuki Foundation</u> and the <u>Pembina Institute</u> and <u>Bullfrog</u> is Canada's leading green energy provider.

#### Check online for Empty Legs

By being flexible with your travel plans, you could save on the cost of a full private jet charter.



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## **Aircraft Charter**

Travel in comfort on your time to the destination of your choice. Whether you need to meet with your team or relax and refresh, a private charter is the way to travel.

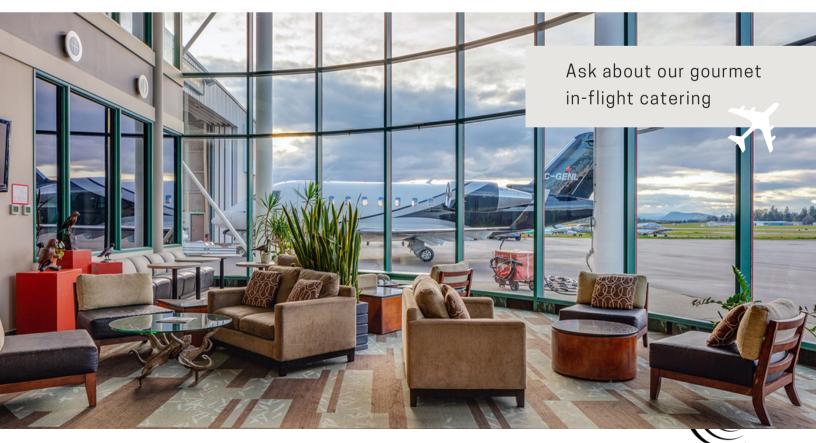
# Above and beyond is our standard

Chartering your own aircraft is a top-notch experience. Travel easily without the headaches of airline travel. A seamless adventure is just waiting for you, let us help you create your ideal trip.

- Personalized and flexible schedules accommodate your travel needs.
- Zero Touch Travel safety service gives you direct access to your private jet directly from your vehicle. No waits or hassles in long lineups. Running late for your flight? No problem, we aren't leaving without you.
- Free Wi-Fi internet service on flights in North America.
- Ground transportation at your destination ensures a seamless and enjoyable experience.
- Pets are welcome.
- Customs is seamless and quick.









PASSENGER CAPACITY

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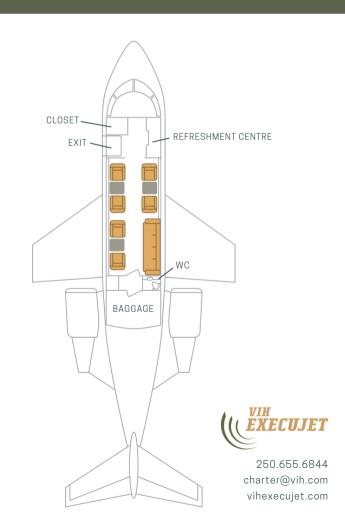
528mph CRUISING SPEED

### **Challenger 604**

The efficient and reliable Challenger aircraft fleet has over 4.5 million flight hours, making this tried and true aircraft a highly-respected performer and an easy choice for those who recognize great value.







4692sm RANGE

**115cu.ft** BAGGAGE CAPACITY

## Challenger 605

The efficient and reliable Challenger aircraft fleet has over 4.5 million flight hours, making this tried and true aircraft a highly-respected performer and an easy choice for those who recognize great value.

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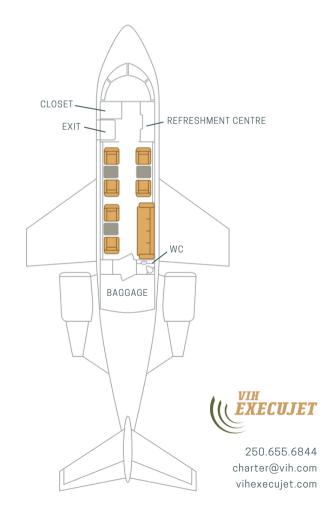
AeroCentre



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## **Ownership / Management**

Private aircraft ownership can be an indispensable business tool and provides an amazing lifestyle experience. Owning and operating an aircraft is a complex proposition but VIH Execujet takes care of all the details from helping you choose the right aircraft to its turn-key flight operations.

## You can count on us for:

- Aircraft Choice and Inspection
- Negotiation and Acquisition
- Registration
- Insurance
- Crew Training, Staffing, and Scheduling
- Flight Coordination
- Maintenance and Grooming
- Hangar Storage
- Accounting

When you are not using your aircraft, we can put it into the charter market to offset some operating costs. This enables ownership to be more cost-effective.

VIH Execujet has a range of clients, many of whom are looking for aircraft partnership opportunities for both fixed and rotary-wing aircraft. If you have been interested in owning an aircraft but did not want to take on the full financial commitment, a well-run partnership is a great option.





## Adventure Charter

We curate bespoke outdoor experiences that are otherwise unattainable. For fishing enthusiasts, we can customize our fishing trips. Join us for one of our world-class one-of-a-kind luxury adventure tours.

## Unique and memorable BC experiences



Our Chief Adventure Officer Pete Norie is not only a highly skilled BC floatplane and helicopter pilot, he also has over two decades of professional BC backcountry guiding experience. Pete has flown and guided a who's who list of celebrities, political figures, rock stars and regular folks for over twenty years, specializing in providing unique and memorable BC experiences.

Our Caravan Seaplane is a modern turbine aircraft with a quiet, luxurious, and spacious cabin. The Caravan has the best safety record of all aircraft in its class. We are pleased to offer in-flight commissary and beverages.



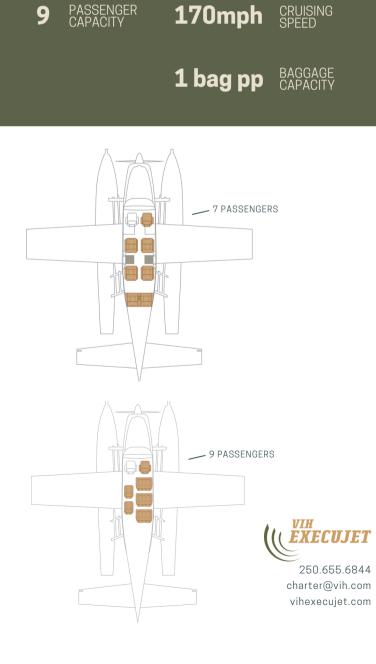


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Our Cessna Caravan Amphibian is one of the most versatile and luxurious seaplanes on BC's west coast. From Tofino, Whistler, Seattle, Vancouver and Victoria we specialize in luxury resort transfers and adventure tours.







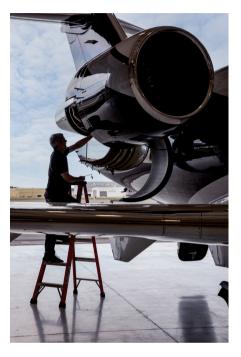
## **Aircraft Maintenance**

At VIH Execujet, our highly trained aircraft maintenance engineers and support team take great pride in all the services we provide. Our Aircraft Maintenance Organization (AMO) fully aligns itself with the principles of safety, communication, careful attention to detail, and professionalism.

Our team has aircraft-specific training on Challenger, Caravan, HondaJet, LearJet, Hawker and Citation aircraft. We are a conscientious and passionate team dedicated to providing customer service excellence. We ensure superior maintenance that is as timely and cost-effective as possible. Our almost 100% fleet dispatch reliability is due to our quality work and preventative maintenance strategies. We welcome likeminded clients who desire the same high standards of aircraft maintenance.

### **Medical Evacuations**

Our location on the west coast of Canada, coupled with the range of our Challengers gives us a unique advantage in the Asia/Pacific region. Working closely with our medical partners LIFESUPPORT Air Medical Services we can provide 24/7 repatriation services worldwide.









## **Our Company**

VIH Execujet is part of the <u>VIH Aviation Group</u> of companies which has been in business since 1955. VIH Execujet has been a full-service corporate aviation company based at the Victoria International Airport specializing in private jet charters, aircraft management and third-party maintenance since 2007.

The VIH Aviation Group comprises five distinct divisions, uniquely integrated to work together to provide exceptional service and reliability for our domestic and international aviation customers: VIH Helicopters operates a variety of large helicopters in BC; VIH Aerospace is a third-party maintenance, manufacturing and repair organization; YYJFBO Services is a Fixed Base Operator running the Shell AeroCentre; Cougar Helicopters provides offshore passenger transportation and search and rescue services; VIH Execujet is our executive charter company.

At VIH Execujet, our team is focused on providing an unmatched customer experience. We set ourselves apart by providing high-quality, personalized service.

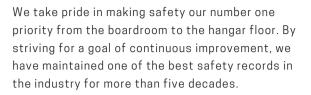
#### VIH Aviation Group Companies:

- VIH Aviation Group
- VIH Helicopters
- VIH Aerospace
- Cougar Helicopters
- YYJ FBO Services
- Rotor Maxx Support Ltd.

#### Let us plan your next flight

250.655.6844 charter@vih.com vihexecujet.com

## Safety



Integrated safety management systems in our individual operating systems are used to mitigate the many risks associated with aviation. The respective systems are co-developed and coordinated between companies to ensure a lesson learned by one is shared by all. This risk management-based approach sets out responsibilities and accountability at all levels, encouraging proactive reporting of potential safety issues which allows us to identify and implement corrective changes before accidents occur.

Our culture of safety will continue to mature through the use of best industry practices in all facets of our business. Comprehensive internal and external 3rd party audits are regularly conducted to ensure we practice our standards equally from operations in remote areas of the world to our head offices.

#### **OUR PILOTS**

At VIH Execujet, the safety and security of our passengers is our top priority. Our pilots average 8000 hours of total flight time in worldwide flight operations and complete annual recurrent training with FlightSafety International.

All of our flights are operated in accordance with Transport Canada Regulations and International Standards. Due to our strong commitment to the highest standards of excellence, our clients share that we provide **"the best level of flight and safety service among our aviation peers".** 

#### AIRCRAFT MAINTENANCE

The highest industry standards and our dispatch reliability demonstrate that - in the last 15 years our dispatch rate has been over 99% annually. Our Maintenance Control System is audited annually by an external third party and our last Transport Canada audit was done in 2021.